

Terms and Conditions for “My Europe Extra” for Business Customers

1. All O2 Pay Monthly Business customers may opt-in to My Europe Extra for a monthly subscription fee and receive discounted call rates for certain calls made and received when roaming in any of the Included Countries as set out in these terms and conditions.
2. Customers who opt-in to the service and are abroad in any of the Included Countries will be able to:
 - a. Make calls to standard UK fixed line and mobile numbers (excluding video calls) for 25p per minute;
 - b. Make calls to standard fixed line and mobile numbers (excluding video calls) within the Included Countries for 25p per minute; and
 - c. Receive calls from the UK or any Included Country (excluding video calls) for 0p per minute,at all times, provided that a cap of 1000 minutes per month applies to calls both made and received. Calls in excess of this cap will constitute abuse. O2 reserves the right to monitor usage, to apply call charges and/or withdraw My Europe Extra from any individual at any time in the case of overuse or abuse.

The **Included Countries** are: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Faeroe Islands, France, Germany, Greece, Guernsey, Hungary, Ireland, Italy, Isle of Man, Jersey, Liechtenstein, Malta, Monaco, Netherlands, Norway, Romania, Poland, Portugal, San Marino, Slovakia, Slovenia, Spain, Sweden and Switzerland.

A minimum call charge of 25p per call made will apply. All rates include VAT.

3. Calls to non-standard rate numbers (whether in the UK or the Included Countries) and calls to numbers outside the Included Countries are not included and will be charged at standard roaming rates. Texts, MMS and Data Calls are also not included.
4. To opt-in to My Europe Extra contact Aerial Telephones Ltd who will add it to your account, and confirm back to you when it is the bolt on discounts will take effect.
5. When opting-in to My Europe Extra, please state which of the following three options you have chosen:
 - a. One month subscription at a cost of £10;
 - b. On-going subscription at a cost of £10 per month; or
 - c. Minimum 12 month subscription at a reduced cost of £5 per month.
6. If you choose a one month subscription, a one-off fee of £10 will be added to your monthly bill within 3 days after we receive your opt-in request and access to the discounted rates applicable to –My Europe Extra will be removed one month after you receive the confirmation message from us advising you that the service has been activated. Your normal roaming rates will then apply to all calls.
7. If you choose an on-going subscription, the discounted rates applicable to My Europe Extra will continue to apply and a payment of £10 added to your bill each month, until you actively contact us to opt-out of the service. If you wish to opt-out we must receive your request at least 2 working days before the commencement of your next monthly period or you will be charged for the service for the following month.

8. If you choose a minimum 12 month subscription, the discounted rates applicable to My Europe Extra will continue to apply and a payment of £5 added to your bill each month for 12 months after you receive the confirmation message from us advising that the service has been activated. Please note that if you choose this option and opt-out during this 12 month period, you will still be charged for the full 12 months. After the initial 12 months, you will continue to be charged £5 per month and will receive the discounted rates until you contact us to opt-out. If you wish to opt-out after the initial 12 month period we must receive your request at least 2 working days before the commencement of your next monthly period or you will be charged for the service for the following month.
9. You may opt out of the service by contacting us at any time, but no refunds will be given in respect of charges already applied. You will automatically be opted out if you opt-in to Chosen Country - Spain, indicating that you require discounted rates only when roaming in Spain.
10. O2 reserves the right to withdraw or amend the terms applicable to My Europe Extra at any time, including the Included Countries and the calling rates. Notice of any changes which are to your disadvantage will be provided via text message.
11. In relation to distance sales, you acknowledge and agree that you will not have a right to cancel under the Distance Selling Regulations once you have opted-in to –My Europe Extra.
12. The Promoter is O2 (UK) Limited, 260 Bath Road, Slough, SL1 4DX in association with the Centre of Excellence Partner – Aerial Telephones Ltd.