

Handy Hints for Going Abroad:



Whether it is a holiday or a business trip we can help you prepare for your trip...

International locks

To ensure your account has no International roaming bars in place let us know – we can have any network bars removed within 48 hours (While you are in the UK). Some bars are default on an account so it is always best to make sure so give us a quick call to let us know

when and where you are going and we will do the rest.

Voicemail

Follow these simple steps to set up O2 Voicemail 901 abroad:

- If it isn't already on, activate your Voicemail by calling 1750
- Dial 1780 from your handset to receive your Voicemail Retrieval Number (VRN). *If you forget to do this while in the UK you can call +447802 090 100*
- You'll hear your VRN read out to you and receive it in a text
- Save it to your mobile
- To pick up your messages, dial your VRN when overseas

In some countries you'll hear your own personal greeting. If so, key * then your Voicemail 901 four digit PIN code (the default PIN is 8705) and then press 2 to access you messages.

Tariff and cost control

There are a number of tariffs available that can help reduce the cost of making and receiving calls and also using data while abroad. Let us know your plans and we will arrange the best reductions or bolts ons available for you.

O2 are especially helpful with data roaming costs and whether you are travelling in the EU or further afield the new policies ensure there is no unexpected and unwelcome data bill upon your return