

**SitexOrbis Code5® lone worker protection
Incident report: Joe Bailey – Arena Homes**

Code5® helps manager facing aggressive gang

Joe Bailey and the site supervisors he manages for north-west housing association Arena Homes work alone for the majority of the time. They rely on Code5® Lone Worker Protection, especially when dealing with incidents reported by tenants.

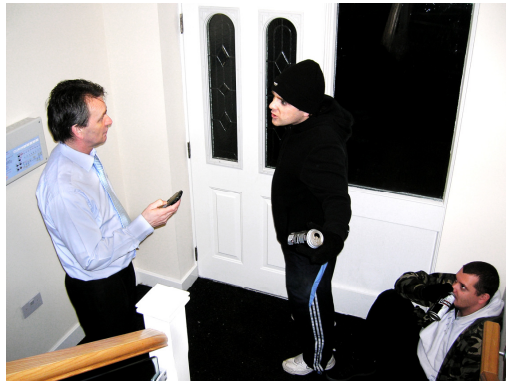
The service, supplied by SitexOrbis, gives 24/7 operator assistance in an emergency at the press of a key on the mobile phones they keep with them.

Joe recently used Code5® successfully when faced by a gang that had gathered in the communal area of a property. When Joe asked why they were there, they became aggressive and seemed to be under the influence of alcohol.

He informed them: “I must make you aware that this is being recorded and that the police are on their way.”

Joe knew that having activated his Code5®, the staff at SitexOrbis would be fully aware of the situation and would have already summoned the emergency services to his aid.

“I knew I was not alone and that the whole situation was being monitored and recorded by SitexOrbis.”



As a Unite health and safety representative, Joe is acutely aware of the importance of staff safety. He says: “It [Code5®] is a great tool to have at your disposal; it helps to put me at ease knowing that the support is there for me if required.”

Joe’s manager, Howard Cover, agrees: “We have a moral and legal duty to support our colleagues, particularly where they work alone. We have worked with SitexOrbis for more than five years, providing cost-effective and reliable solutions to safe working for Arena Homes’ staff.”

One number, one call does it all 08000 830 850 www.sitexorbis.com

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