

# BlackBerry® Internet Solution from O<sub>2</sub>

Easy access to your email on the move

BlackBerry® from O2 is a pocket-sized all-in-one wireless solution that enables you to send and receive email on the move<sup>1</sup>. Using a single device for voice and data, you can manage messages from up to ten different email accounts. You can also synchronise your BlackBerry with your PC so you always have your Contacts, Calendar and Tasks with you.

With a BlackBerry solution you can manage your business and personal communications when away from your desk – even when abroad. Email messages that are sent to your email address(es) will be pushed directly to your BlackBerry smartphone<sup>2</sup>. You can stay in touch with your customers, suppliers and colleagues on the move – you're always connected.

BlackBerry Internet Solution enables you to easily connect to Internet-based email accounts. It takes just minutes to set up your existing email address(es) to push messages to your device.

## With BlackBerry Internet Solution you can:

- Link up to 10 Internet based email addresses directly with your BlackBerry smartphone – offering you flexibility
- Control your email – each of your email accounts has its own inbox on the device, making it easier to manage messages. Plus you can still view all of your messages in one mailbox by clicking on the Message Inbox icon
- You can automatically respond to emails with your own recognisable email address so your messages are sent with the same identification as from your PC
- Your messages are 'pushed' to you so there's no need to keep checking for new emails
- View attachments – a wireless attachments service for documents such as Microsoft® Word, Excel®, PowerPoint® and Adobe® PDF. And you can now view PowerPoint slides in their original format so you get the full impact of presentations that are sent to you
- Access and browse the Internet

- Use your smartphone for calls and text messages
- Use Yahoo!® Instant Messaging from your device, just as you would with your PC<sup>2</sup>.

Choose from a range of easy-to-use devices with intuitive navigation, bright, high resolution colour screens and best-in-class battery life to suit your company's individual needs. All our BlackBerry smartphones are quad band to support you when travelling, and they are all Bluetooth® enabled for hands-free working. We offer devices with QWERTY keyboards for fast data entry or you can choose a phone style handset if making voice calls is your first priority. Alternatively, you can connect to a BlackBerry service on other manufacturers' devices such as the Xda® or Nokia ranges.

Ask your O2 representative for our device information sheets or go to [www.o2.co.uk/blackberry](http://www.o2.co.uk/blackberry)

## Why have it?

- **Collaboration – gives you immediate connectivity**
- **Accomplish more – work on the move like you do in the office**
- **Easy to use – designed to be intuitive and quick**
- **Competitive advantage – helps you respond quicker and make decisions faster**
- **Effective, real-time communication – emails pushed to you**
- **Improved business responsiveness – get back to people immediately**
- **Respond to last minute opportunities – always stay in touch**
- **Choice of tariffs depending on what suits you best and how much data you will use**
- **Freedom – keep in the loop, not chained to your desk.**

<sup>1</sup>Subject to network availability. <sup>2</sup>Some Internet email accounts may not be compatible with BlackBerry Internet Solution and some may charge additional fees for use with BlackBerry. Please check with your Internet Service Provider for any limitations or restrictions.



# Email on the go

Your emails find you automatically – no dial up and no waiting

## Access your email accounts on the move<sup>1</sup>

BlackBerry® from O2 is an 'always connected' wireless solution providing easy access to up to 10 email accounts.

BlackBerry Internet Solution enables you to easily connect to the following types of Internet-based email accounts:

- Internet Service Provider (ISP) email accounts such as Yahoo!<sup>2</sup> Mail, Gmail, BT Broadband and many more
- Email accounts that allow email forwarding
- Company Microsoft Exchange® or Lotus® Domino® email accounts that are accessed via a web browser.

## With BlackBerry from O2 you can

- Send and receive emails instantly
  - You can also create personal email 'distribution lists' and send emails to a predefined group of contacts.
- Read email attachments
  - Microsoft Word, Excel, PowerPoint, WordPerfect®, and Adobe PDF, GIF, PNG, JPEG and TIFF attachments.

When you delete emails on your handheld they will also be deleted on your email account, which clears your inbox and saves you time. No mailbox size limits apply and the service automatically deletes emails on the device that are older than 30 days, so you don't have to worry about housekeeping your messages. Emails remain on your PC-based email account for filing or hard deletion at a later date.

You should consider BlackBerry® Enterprise Solution from O2 if you have your own company email servers (Microsoft Exchange, Lotus Domino, or Novell® GroupWise) and need to:

- Access your company email, data, Intranet or the web with higher levels of security
- Mobilise applications
- Access administration features that support end user management (e.g. password policy management).

Speak to your O2 representative for more information or go to [www.o2.co.uk/blackberry](http://www.o2.co.uk/blackberry)

<sup>1</sup>Subject to network coverage. <sup>2</sup>The Customer may use the Yahoo! Messenger on BlackBerry service ("the Service") subject to the following terms and conditions: The service is free to download and until further notice. Charges for usage are included within the Customer's Internet Mail / Enterprise Mail monthly tariff. O2 reserves the right to introduce Charges for, and/or withdraw the use of, the Service upon 30 days notice. In the event that O2 advises the Customer that Charges for use of the Service will commence and the Customer does not wish to pay for the Service the Customer may terminate its use of the Service at any time prior to the date on which the Charges are introduced without any liability to O2 in respect of the Charges for the Service. For the avoidance of doubt, the introduction of Charges for the Service shall not constitute a change to the Customer's material disadvantage. <sup>3</sup>BlackBerry Internet Solution from O2 Pay as You Use. Data usage is measured in Megabytes (MB). 1Mb = 1024 Kilobytes (Kb). Data usage is rounded to the nearest kilobyte on a daily basis and Pay as You Use charges are rounded up to the nearest 1p. Charges apply to all data via the BlackBerry Internet Service. You will be billed for the amount of data that travels over the data network. To ensure you are always in receipt of your most recent emails, when your BlackBerry device is switched on and enabled, it is always in regular contact with the data network and this uses about 10KB a day which is chargeable.

# Do more

The ideal all in one voice and data solution

## Integrated Phone and Text

With BlackBerry® smartphones you have the ideal all in one voice and data solution. The latest devices have Bluetooth, dedicated Send, End and Mute Keys, speakerphone and crystal clear audio clarity making them the ideal converged device.

You can also easily send and receive text messages with your BlackBerry smartphone, taking advantage of the QWERTY or SureType® keyboard and large screen. Manage all of your important messages from the palm of your hand.

You can select from a range of competitive O2 calling plans to add on to your BlackBerry Internet Service.

## Organiser

Address book, calendar, memo pad and task list mean you have all you need to stay on top of your day.

Compatible with your PC, synchronise your appointments between your BlackBerry device and PC to create one reliable, up to date calendar.

## Browser

Gain quick access to the Internet to view information as and when you need it for your business or personal life.

## Instant Messaging

Yahoo! Messenger is now available on BlackBerry from O2<sup>1</sup>. This enables you to use Yahoo! Messenger on your BlackBerry device in the same way you would on your PC. See which of your contacts are online, send and receive Instant Messages, have multiple conversations at once, participate in online conferences and even send and view emoticons – all while using BlackBerry smartphone on the go.

## How much does it cost?

We offer a simple tariff structure designed for the light and heavy user.

Light user	Heavy user
BlackBerry Internet Solution from O2 Pay as You Use	BlackBerry Internet Solution from O2 Unlimited <sup>2</sup>
Available to O2 voice customers only	Available with O2 voice tariffs or as a standalone
<p>This is a great option for customers who only want to pay for what they use:</p> <ul style="list-style-type: none"><li>• Only £2.30 per MB</li><li>• Ideal for staying in touch via email or browsing the web occasionally. If you open or send email attachments daily then the O2 Unlimited tariff may be better value.</li></ul> <p>It's a great way to stay in touch wherever you are<sup>1</sup>.</p>	<p>You can send and receive as many emails as you want, enjoy unlimited<sup>2</sup> web browsing and Yahoo! Messenger instant messaging.</p> <ul style="list-style-type: none"><li>• A flat fee of either £8.51 (when taken with an O2 Business Plan) or £12.77 per month.</li></ul> <p>The flat fee monthly charge makes using BlackBerry easier and more manageable than ever before.</p>

## O2 Unlimited Mobile Web optional Bolt On

For £6.38 per month this will allow you unlimited<sup>2</sup> use of O2's UK Mobile Web Service, ideal if you will be using your BlackBerry smartphone as a modem with your laptop (an excessive usage policy applies)<sup>2</sup>.

<sup>1</sup>Subject to network coverage. <sup>2</sup>All our unlimited allowances have an excessive usage policy to protect the O2 network. For full terms and conditions see [www.o2.co.uk/terms](http://www.o2.co.uk/terms). Prices exclude VAT.



# Using BlackBerry® Abroad

Your emails will find you automatically<sup>1</sup> – even when you're abroad.

All BlackBerry® smartphones are now quad band. You can use a BlackBerry service on over 190 GPRS networks abroad in almost 104 countries. For the latest list see [www.o2.co.uk](http://www.o2.co.uk), we're adding new ones all the time.

## How much does it cost?

- BlackBerry Internet Solution Pay as You Use – Per Megabyte roaming charges apply
- BlackBerry Internet Solution Unlimited – A choice of 2 payment options
  - **Monthly Roaming**  
Pay £20.00 (ex VAT) per device with BlackBerry connectivity, which covers all BlackBerry data roaming usage per month. Ideal if you use your BlackBerry regularly abroad for more than 4 days per month<sup>2</sup>
  - **Per Megabyte Roaming<sup>3</sup>**  
A per Megabyte Charge for BlackBerry data roaming.

## Per Megabyte Roaming charges

	BlackBerry Internet Solution from O2	
Roaming Usage	Cost per MB in the EU <sup>2</sup>	Cost per MB Rest of World
Mobile Web abroad	£2.55	£6.00

<sup>1</sup>Subject to network coverage. <sup>2</sup>The line rental Charge will be charged every month irrespective of whether the Customer roams with their Device and is aimed at high roaming users. Available with BlackBerry Internet Solution from O2 Unlimited. <sup>3</sup>The per Megabyte Charge shall only be raised if the BlackBerry user roams.

<sup>2</sup>EU roaming rate also includes the following non EU countries – Andorra, Faeroe Islands, Gibraltar, Kosovo, Liechtenstein, Norway, San Marino, Switzerland. <sup>3</sup>Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden and Switzerland.

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Direct Push Technology requires either Windows Mobile® 5.0 with the Messaging and Security Feature Pack (MSFP) or Windows Mobile 6, connected with either Exchange Server 2003 Service Pack 2 or Exchange Server 2007.

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